

Reflection On Capstone Client Project

Well I can truly say that this was a learning experience for sure. I took this project very seriously as if I was actually working for a web design team and not just for a grade. I have been waiting to create a website for a real client for the longest and the fact that I was actually able to accomplish that dream and get over that hump I have a lot of confidence in myself and I feel like I am one more step in starting my career in the web design world.

First off I wanted to be the project manager because I wanted to get the true feeling of working with a client and have all the ends and outs. Plus I knew this position would be a great learning experience for me personally. When I saw who I was on a team with I was kind nervous simply because I knew that we were going to be working together all semester and I didn't want any of use to have any issues or disagreements and lucky we didn't I love the team I was put in we worked great together and even though it was a little rocky at the beginning getting to know each other and learning how to maneuver working virtually in our group sessions.

I believe I would have done a couple things differently such as taking charge from the jump. I wanted the role of being project manager and I should have taken charge. I would say the first three weeks I was very leenate and nice, I didn't want my team to seem like I was a push over or being bossy. Even though we were getting the work finished it wasn't getting finished at a faster paste. Honestly, when Thomas gave me some tough love I knew that I had to step my game up and officially take charge of this group because I knew I could do it and I felt like Thomas knew I could do it as well so I took charge. I made sure we had a list of things that needed to be done for the week, made sure we was always doing something in class, I always kept my team updated with everything I was doing along with talking to our client. I'm sure it felt like I was bugging them but I wanted to make sure they knew everything that was going on and I made sure that if they didn't agree with what I had planned that we could change the plan. I wanted my team to have a voice as well as anything they had in mind. I listened and took all the advice they gave me.

Something else I would have done differently is probably having my team talk to our client ever so often in either google meet, zoom calls, or just regular phone calls, our client isn't really tech savvy and she preferred phone calls more than anything. I think that would have taken some pressure off me because all the questions and concerns my team had I would have to tell our client and I would have to tell my team everything our client told me. I am a very organized person so I always wrote notes on every phone call, email, and during our team meetings. I would also put the notes I wrote in our group chat as well.

I learned a lot about myself along with working in a group for a long period of time, working with a client, and doing it all virtually. Learning about myself I didn't know how much I like to be in control of everything, and i've never being a predicament where I had no control over what's going on. I also learned how to control my blessing and curse of working ahead. It was hard to break the habit and I noticed my team noticed it as well and somehow calmed me down to where I controlled my bad/good habit and I really do thank them for that. This was my first time working in a group for this long period of time. I've worked in groups for maybe a week tops but a whole semester was a huge learning experience, because I'm with these people all the time and we all have to work together no matter what. Working with a client was extremely different, I was very nervous at first. I used to be so nervous to call our client. I would actually rehearse what I was going to say so embarrassingly. Then after a while once I got comfortable talking to our client it was really easy to talk to her. She would even call me throughout the day asking me questions.

Lastly, doing this all completely virtual was very interesting because i'm used to working in groups in person and giving that this is one of the biggest projects we have to do and doing all virtually made it harder. I do personally feel if we were in person we would have gotten our work done faster simply because there wouldn't be any distractions coming from our homes and the outside world. Also with the connection sometimes our connection would go out or Blackboard would stop working. While we would work on Wordpress we had to kind of take turns because when all of us would be on it at once the website would move really slow giving with the traffic that was on it at once.

Overall I absolutely love this class. It's my favorite class, every Tuesday and Thursday I looked forward to coming to this class with my classmates and my professors. They all made this class so bright and I have learned so much and my confidence has blossomed as well. Before I took this class I was nervous about working with clients, working with a team, and just building a website for a client hoping they like it. Now I feel like I can do anything because I've gotten the proper steps and tools for my career. I wouldn't have done anything differently from when I first signed up for ITEC until now. I want to thank my classmates for being by my side this year in a half and I especially want to thank the best professors I've ever had, Thomas, Bruce, and Cheryl. If it wasn't for you all I wouldn't be where I am today. Lastly, I was to thank myself for working so hard in this class doing the best I can and learning/using all the techniques from the past three semesters. I am very proud of myself.